

Date: 06/08/2026

Dear Pharmacy Contractor,

Your current contract with CGL for provision of the Supervised Consumption service is expected to be replaced from the 1st October with the revised CGL Core Medication-Assisted Treatment (MAT) service.

Nationally, we are seeing a drive towards holistic, quality-driven commissioned substance misuse services in place of a transactional supply service. The Core MAT service is designed to enable drug and alcohol treatment services and community pharmacies to work together with the aim to:

- enhance the treatment and care experience for service users
- enhance the health and wellbeing of individuals affected by drugs
- manage risk such as drug-related deaths, overdose and other threats to health.

Under the new service contract, the pharmacy will offer a user-friendly, non-judgmental, person-centred, and confidential Core MAT service, comprising four elements:

- Wellbeing support
- Reporting all missed and late medication pick-ups
- Supervised consumption
- Annual Pharmacist Review

The service is supported by an interoperable IT system using PharmOutcomes which allows pharmacies to simply and quickly report missed and late medication pick-ups directly to prescribers, removing the need for time consuming telephone communication.

The notifications can highlight potential adherence concerns, risk of illicit use and/or disengagement from treatment to support prescriber reviews and strengthen individual treatment plans.

We would like to invite you to an engagement event on **Tuesday 8th September at 7pm**, which will be held online. We will provide further information about the new service and answer any questions you may have.

Yours sincerely

Alison Snelling

Services Manager