

Urinary Tract Infection:

Assessment counts – even if self-care

If self-care is agreed with the patient, record the consultation and outcome as part of the Pharmacy First service.

Clinical Reminder & Gateway Criteria



Uncomplicated UTI
(women aged 16–64 years)

Gateway criteria unchanged (October 2025)

2 or more symptoms = UTI likely



Dysuria

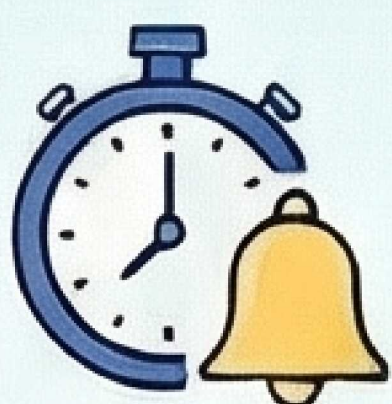


New nocturia

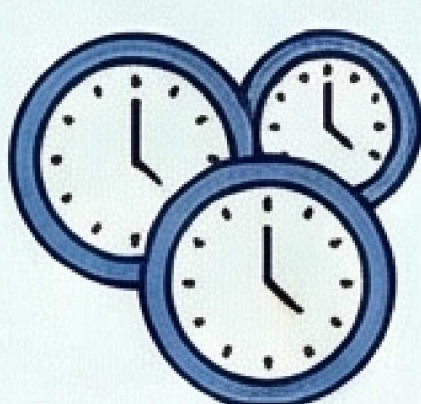


Cloudy urine

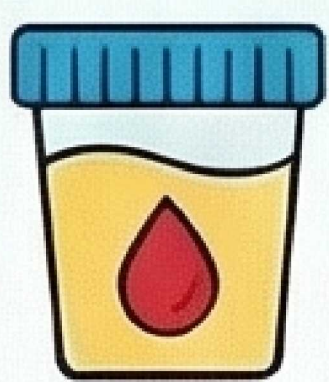
Additional symptoms to consider:



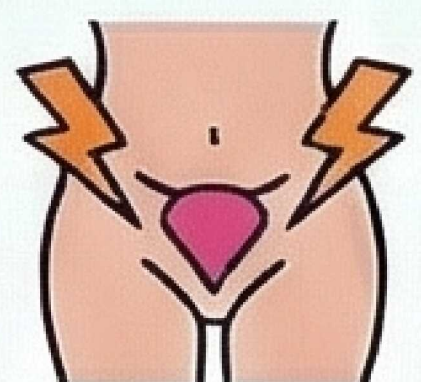
Urgency



Frequency



Visible haematuria



Suprapubic pain

Counter Vigilance & Team Actions

Don't miss opportunities at the counter



Identifying eligible patients early



Referring into Pharmacy First consultations



Avoiding missed threshold payments



No changes to criteria – use the pathway with confidence

Continue identifying patients at the counter and act early when criteria are met.

Record consultations clearly, Record symptoms, provide safety-netting and document the outcome.

Self-care outcomes should still be recorded as Pharmacy First consultations.

Early identification and appropriate use of the pathway supports timely patient care and maximises Pharmacy First opportunities