

Dear Colleague,

As a result of a recent tender process conducted by the Luton Borough Council, Change Grow Live and partners will continue to provide Drug and Alcohol Treatment and Recovery services in Luton commencing on April 1st 2026.

As a result of the retendering process and outcome, from 1st April 2026, Change Grow Live will also continue with the management and co-ordination of the pharmacy needle exchange and supervised consumption scheme. Payments for these services as of 1st April 2026 will be made by Change Grow Live through the current process of Pharmaoutcomes.

We recognise the important part pharmacies play in delivering services. We value your expertise and local knowledge and understand that you are integral partners in the delivery of drug treatment and harm reduction in Luton. We therefore hope to continue to work closely with you to ensure that we maintain an effective working relationship, helping us both to achieve this shared goal.

Going forward we will:

- Invite pharmacies to an online engagement event, scheduled for Thursday 23rd April 19:00 until 20:30, with an opportunity to give feedback and ask questions.
- Work with the LPC and Luton Borough Council Commissioning team to develop the pharmacy contracts.
- Discuss new contract arrangements and finalise contract signing with the pharmacies involved.

Current arrangements and rates of pay will continue until the new pharmacy contracts are established in consultation with the LPC.

We look forward to working with you over the coming months.

Kind Regards

Steve Smith
Director, Change Grow Live

