Community Pharmacy BLMK & Northants

Fortnightly Newsletter – w/c 21 July 2025

For Action

Local News:

- FAO Northamptonshire – Change to CD reporting email address.
- FAO Northamptonshire - barcode for Pharmacy First compliments & complaints.
- Updated Shortage reporting form.
- PNA Feedback required: For Luton & West Northamptonshire – **3 August 2025**.

Training & Events:

- IT Supplier webinars, ahead of launched vaccine IT framework.
- New – Red Flag Training webinar – **Tuesday 2 September 7:30pm – 9:30pm**.
- CPPE – July 2025 newsletter.
- PQS recorded presentation and other resources.
- NHS England Funded Independent Prescribing courses.
- Registration is now open for the Pharmacy Show 2025 – **12 & 13 October 2025**.

National News/Reminders:

- **URGENT** - CPAF Screening questionnaire available to complete – **from 1 July 2025** until **31 July 2025**.
- **Pharmacy First** – ensure you claim June payments by **31 July 2025**.
- Reminder on PQS Gateway Criterion – **31 August 2025**.

Local News

FAO Northamptonshire – **Change to CD reporting email address**.
With effect from **31 July 2025**, the following former enquiry e-mail addresses for the Midlands CD Team will be **decommissioned**: England.northmidlandscd@nhs.net, england.centralmidlands-cd@nhs.net & england.westmidlandscd@nhs.net
Any messages sent to the above e-mail accounts after 31 July 2025 will not be available to the team and cannot be responded to.
With immediate effect, please send any CD enquiries for the NHS England Midlands Controlled Drugs Team to:

England.midlandscd@nhs.net

Please ensure any of your informational posters, or internal policies quoting the older e-mail addresses are updated or replaced, so that no correspondence will be lost.

FAO Northamptonshire – Pharmacy First: Compliments, Complaints and Concerns.
Community pharmacies are now invited to use the same feedback link being used by GP practices, helping to create a consistent and joined-up approach to raising compliments, concerns or barriers around the Pharmacy First service.

Scan the barcode below to access and complete the form:

All submissions are reviewed by the ICB. Where appropriate, they may be shared with the LPC to support resolution and promote shared learning across the system.
Please include as much detail as possible when submitting your feedback.
Thank you for your ongoing commitment to collaborative working.

Updated Shortage Reporting Form.
Please report any new medicine shortages not listed on the **SPS website,** if you have not been able to source stock of a medicine from any supplier or manufacturer. The Community Pharmacy England medicine shortage reporting form is intended for use by primary care teams only.

PNA feedback required.
Please see below 2 draft PNAs that require feedback to ensure that the final published document is accurate, comprehensive and reflective of local need.

- **FAO Luton.**
  The consultation survey will close **on 3 August 2025**. The draft PNA and consultation survey can be accessed here: **Luton Pharmaceutical Needs Assessment 2025.**

- **FAO West Northamptonshire – Oxfordshire Health and Wellbeing Board Pharmaceutical Needs Assessment (PNA).**
  The Draft PNA is now ready for consultation which is taking place from now **until 3 August 2025**. As you are a neighbouring area, they would be grateful if you would support the HWB by reading the PNA and completing the survey which is hosted here **https://letstalk.oxfordshire.gov.uk/oxfordshire-pna-2025.**

Training & Events

IT supplier webinars ahead of launched vaccine IT system framework.

NHS England **previously announced** the launch of a new community pharmacy Point of Care (PoC) IT Supplier Contractual Framework, which will allow pharmacy owners to choose which PoC system they use to make their clinical records for the Flu and COVID-19 vaccination services during the Autumn/Winter 2025/26 campaign.

Pharmacy owners and team members involved with IT system supplier decisions or who are interested in considering whether to switch IT suppliers are invited to register for webinars, where suppliers will explain their systems and offerings:

- 28 July 2025, 3pm – 3:45pm. **Positive Solutions webinar**
- 29 July 2025, 3pm – 3:45pm. **Cegedim webinar**
- 30 July 2025, 3pm – 3:45pm. **Sonar webinar**
- 31 July 2025, 3pm – 3:45pm. **Optum webinar**
- 1 Aug, 3pm – 3:45pm. **NHS RAVs portal webinar**

NEW - Red Flags Training webinar – Tuesday 2 September 2025 7:30pm – 9:30pm.

BLMK- N LPC have arranged a webinar on how to address red flags with confidence, with training by Dr Ian Hill-Smith and Dr Gina Johnson.

Only 45 places available (1 person per pharmacy) Register for the event **here**.

CPPE Update - July 2025.

Key highlights this month:

- Details of new and upcoming learning programmes in development.
- Online events for the autumn semester (Oct – Dec 2025) have now gone live.
- Prescribing focus on Weight Management on **10 February 2026** at the University of Cranfield **https://www.cppe.ac.uk/programmes/e/prescribe-w-02**.

PQS: Recorded presentation and other resources.

A recorded presentation on the 2025/26 Pharmacy Quality Scheme (PQS) is now available to watch on Community Pharmacy England website.

NHS England funded independent prescribing courses 2025/26.

NHS England has **announced**, that it has opened applications for pharmacists for funded independent prescribing courses.

Courses are available up to March 2026, with **several universities** offering multiple dates for cohort intakes. Start dates will depend on the university provider.

The Pharmacy Show 2025.

Registration is officially open for the Pharmacy show 2025, returning to the NEC Birmingham on **12 & 13 October**.

National News/Reminders

2025/26 Community Pharmacy Assurance Framework (CPAF) screening questionnaire.

Pharmacy owners should have received confirmation from NHSBSA that the 2025/26 CPAF screening questionnaire will be available for completion **from 1st July 2025** until **31 July 2025**.

As a result of NHS regulations introduced at the end of 2020, completion of CPAF is now a requirement of the Terms of Service. **Therefore, pharmacy owners must complete the screening questionnaire and, if required, the full CPAF questionnaire.**

For **safeguarding**, we would like to remind all contractors that they are required to do update training for safeguarding level 2 **every two years**. We have also added a list of safeguarding contacts to the **BLMK-N LPC website**.

Community Pharmacy England have had a number of queries relating to Question 11 of the screening questionnaire, regarding safeguarding training. To clarify:

- Pharmacy owners are reminded that for the purposes of CPAF and the Terms of Service, all pharmacy professionals need to have completed level 2 safeguarding training within the last two years.
- Level 3 safeguarding training counts as additional training – for example, some services, such as the contraception service, require level 3.
- Even if the professional has completed level 3 training, they still need to refresh their level 2 safeguarding training every two years.

Pharmacy First: Ensure you claim your June consultations by end of July.

Pharmacy owners are **reminded** that the claim period for Pharmacy First has been reduced to one month and therefore claims for **Pharmacy First consultations carried out in June 2025 must be claimed on the MYS portal by 11.59pm on 31 July 2025.**

Reminder on PQS - Gateway Criterion.

Pharmacy owners must have signed up to deliver the Pharmacy First Service and the Pharmacy Contraception Service (PCS) **by the end of 31 August 2025** and **remain registered for both services until the end of the scheme, 31 March 2026**.

Pharmacy owners will not be required to make a declaration for this gateway criterion as this will be verified by a post payment review of the pharmacy owner's declaration to deliver the service and subsequent registration from 1 September 2025 until the end of the scheme, 31 March 2026.

Pharmacy owners should note that they will **not be able** to claim payment for the quality criteria during the declaration period if the gateway criterion has not been met.

Flu vac: 2025/26 service spec published.

Following discussions with Community Pharmacy England, the service specification for the **2025/26 Community Pharmacy Seasonal Influenza Vaccination Advanced Service** has been published today by NHS England.

Pharmacy First – Translated Posters.
Pharmacy teams can now access Pharmacy First posters in several languages from Community Pharmacy England (CPE) website.

CPE's response to DHSC's proposals: Freeing up pharmacists' time to treat patients.
The Department of Health and Social Care (DHSC) has released **new proposals** today aimed at improving access to pharmacy services as part of its 10-Year Health Plan.

Reminder - BLMK-N LPC news.
BLMK-N LPC are currently in the process of checking/updating all of the information that they have for contractors. Over the next few weeks each pharmacy will receive a call from Lorna Girling to check that the information we hold is correct.

Useful Links:
https://cpe.org.uk
Serious Shortage Protocols (SSPs)
Alerts recalls and safety information: medicines and medical devices.
Drug Safety Updates.
Timelines for PQS Domains 2025/26.
Translation Services – Community Pharmacy BLMK & Northants.

Celebrating Local Pharmacies

Luton Health Fest Success!

On Saturday 5 July, 8 community pharmacies came together to serve their local community.

- **400 BP checks completed.**
- **74 patients identified with high BP.**
- **All high BP patients followed up with ABPM appointments, signposted to local services and given lifestyle advice.**

Working together to serve Luton's diverse communities.

Read more about the event on BLMK-N LPC website.

Westbourne Pharmacy

Harris Pharmacy

Moakes Pharmacy

Calverton Pharmacy

Woodlands Pharmacy

Makan's Pharmacy

Hockwell Ring Pharmacy

Denbigh Pharmacy