

Weekly Newsletter – w/c 22 April 2024

# National Updates

#### Hypertension Case-Finding Service reminder (#1): Maximising the use of my team.

This is the first in a series of articles to help pharmacy owners and their teams to maximise the potential of the Hypertension Case-Finding Service (HCFS).

The relaunch of the service, including the ability to use the wider pharmacy team to provide parts of the service, allows pharmacy owners to review how they provide the service, and this series of articles will focus on a range of topics to support you in doing that.

#### Top tips to maximise dispensing income.

Community Pharmacy England has prepared a new <u>factsheet</u> to help pharmacy owners maximise their income from dispensing. The factsheet includes top tips to help maximise income and reduce losses.

#### New Prescription Charge Posters.

Community Pharmacy England has produced posters to support community pharmacies in displaying the new prescription charge increase to £9.90 from 1 May 2024.

## Local News

## Community Pharmacy Assurance Framework (CPAF).

Above is a link to the CPAF feedback document which Community Pharmacies may find useful. The document provides Community Pharmacies with information on the findings following CPAF visits across the East Region in 2022/23.

More information can be found on the **BLMK-N-LPC website**.

# **Training & Events**

Invitation to BLMK Pharmacy First Service Webinar Series

The launch of the BLMK Pharmacy First Service Webinar Series, a local initiative aimed at fostering collaboration and successful implementation of the Pharmacy First Service within primary care networks (PCNs) and community pharmacies in the integrated neighbourhoods.

The first cohort of webinars start from:

- Hatters Heath Wednesday 24 April 12:30 13:30
- eQuality Wednesday 24 April 14:30 15:30
- Medics Tuesday 30 April 12:30 13:30

Please note that attendance at the scheduled webinar for your PCN is required as a priority. However, if you miss your session, you can attend the same webinar at a neighbouring PCN on a different date. We encourage active participation from all stakeholders to maximise the benefits of the Pharmacy First Service. Link for the webinar. A list of the full dates and times can be found on the BLMK-N- LPC website -Training and Events.

## <u> Pharmacy First Training Day – Northants.</u>

Pharmacists regularly working in Northamptonshire are now invited by Northamptonshire ICB and the LPC to attend Pharmacy First training on **Monday 13 May 2024**. Full details of date, times and location can be found on the <u>BLMK-N-LPC website</u>.

## National AfterCARE wellbeing course.

Following 'The Fundamentals' National AfterCARE Wellbeing Course last year, a new course will now be running 'Building on the Fundamentals' from **May 2024**. The wellbeing course is open to all colleagues.

More information on the course can be found in the <u>AfterCARE Wellbeing Brochure</u>.

To register, colleagues are asked to email the CARE team directly on <u>care@napc.co.uk</u>.

## Reminders

## Annual Complaints Report 2023/2024.

Community Pharmacy England have confirmed that there is no requirement to complete a pharmacy based clinical audit for 2023/2024, however, there is still a requirement to submit a complaints report for 2023/2024. The complaints report required completion by 31 March 2024, however, can still be submitted to the team until **30 April 2024**.

This should be emailed to:

#### Northants: england.eastmidspharmacy@nhs.net

## BLMK: hweicbhv.pharmacy@nhs.net

Please ensure that you send the returns from the pharmacy specific email address so that you can be easily identified.

#### May Bank Holiday Hours

A reminder to ensure that you update your <u>NHS profiles</u> with your opening hours for the upcoming bank holidays (6 & 27 May 2024).

#### Briefing Event: Critical Pressures and the future.

Community Pharmacy England has opened registration for a national event for pharmacy owners as part of an ongoing effort to engage more meaningfully with everyone in the sector. The purpose of the event will be to provide an update across a range of issues impacting pharmacies as well as the wider outlook for community pharmacy and upcoming work. **This event will be held digitally on Tuesday 7 May from 7pm to 8:30pm.** 

## **Medicines**

Patient Safety Alerts Valproate national patient safety alert (Nov 23) and new regulations.

Medicines Supply Notifications Phenobarbital 15mg tablets (Accord). Carbamazepine 100mg and 200mg tablets. Cefalexin 125mg/5ml and 250mg/5ml oral suspension. Naloxegol (Moventig) 12.5mg and 25mg tablets.

Email: office@blmk-n-communitypharmacy.org.uk