



## Change in EPS prescribing for nutritional products

The process for the electronic prescribing of nutritional products has been changed so that “One-off nominations” will now need to be used to send home enteral feed (HEF) prescriptions to a HEF supplier by all practices using SystmOne (dispensing and non-dispensing sites) and some EMIS Web practices.

Whilst national guidance is expected the following local guidance has been produced in order to help affected GP practices with the new process in the interim.

Note-Prescribers will no longer need to issue FP10s, Phase 4 tokens or switch the patient’s regular pharmacy nominations for nutritional items as NHSEngland have requested that the 3 national HEF suppliers (listed below) are included as options under the one-off nominations.

HEF Supplier name	ODS code	Postcode
Homeward Pharmacy	FL377	ZE1 0AA
H2H Pharmacy Ltd	FWN00	ZE1 0AA
Calea UK Limited	FVG64	ZE1 0AA

A generic ‘dummy’ postcode has been created and is the same for all 3 sites



## SystemOne guide

- Issue item and select the 'One-off nomination' box

Print Issues

Counterfoil options: Print full repeats list

☐ If there are no repeats to print, leave the counterfoil blank

☐ Print details of next appointment (this ignores appointments today)

☐ Print medication review reminder

☐ Print recalls due in the next month

Authoriser: Dr. [redacted] Clinical Practitioner Access Role

ETP options: ☒ Routine ☐ Immediate

☒ Nominate dispenser: Community pharmacy (Lloydspharmacy, The Brook Health Centre, ...)

☒ One-off nomination

☐ Print tokens (optional for electronically signed scripts with a nominated dispenser) Set Default

- To find the supplier, you must now enter their 'dummy postcode' (ZE1 0AA) as the supplier's actual postcode will no longer find them
- The 3 companies will be listed:

Select Community Pharmacy

Postcode: Patient's home Here ☒ Other ZE1 0AA

Open in the next: ☒ 1 ☐ 2 ☐ 6 ☐ 12 ☐ 24 ☐ Custom 1 hours

Search

The one-off nomination will not affect future prescriptions; they will continue to be sent to the patient's regular nominated dispenser, but the one-off prescription would be affected if the regular nomination is changed before it is collected.

Name	Opening Hours	Distance	C...
<b>Homeward Pharmacy</b>	Open 24/7	0.0km	
Pipers Road, Park Farm Ind Estate, Worcestershire, B98 0HU			
<b>Calea</b>	Open 24/7	0.0km	
Cestrian Court, Eastgate Way, Cheshire, WA7 1NT			
<b>H 2 H Pharmacy Limited</b>	Open 24/7	0.0km	
Sovereign House, 1-2 Bingham Road, Kent, ME10 3SU			



- The one-off nomination box will now show the chosen pharmacy's details:

ETP options

☒ Routine ☐ Immediate

☒ Nominate dispenser Community pharma

☒ One-off nomination H 2 H Pharmacy Limited, Sovereign House, 1-2 E

Please note that this process can be used for any prescription item where the patient requests that the prescription goes to an alternative dispensing contractor as a 'one-off', e.g. when away on holiday

### Appliance contractor nomination

Previously, it was possible to nominate a HEF supplier as an appliance contractor. For those patients who had a HEF as a nominated appliance contractor, these details will still show in the nomination box but the items will no longer be able to be issued in this way. It is now no longer possible to add one of the HEF suppliers as a nominated appliance contractor for new patients.

### Pharmacy nomination for patients with no other items

It is possible to set one of the HEF companies as the patient's primary pharmacy nomination, which may be useful if the patient only requires HEF products and no other medication that they may get from a regular pharmacy.

- Enter the ODS code (as per the table above) plus the 'dummy postcode' (ZE1 0AA) in the 'Custom Search' fields. Do not enter the name as this will not retrieve the supplier.

Select Community Pharmacy

**Favourites (click to expand)**

**Proximity Search (click to expand)**

**Custom Search**

Name  ODS code

Road  Postcode

Town

H 2 H Pharmacy Limited Sovereign House, 1-2 Bingham Road, Kent, ME10 3SU



## Favourites

If one of the HEF companies had previously been set up as a 'Favourite', sending a prescription to them in this way will still work.

## Reminder

A one-off nomination is used to override the patient's regular nominated pharmacy for a single prescription. One-off nominations do not affect the patient's regular nominations. Future prescriptions will continue to default to the patient's regular nominated pharmacy. A one-off nominated prescription would only be re-directed if the patient's regular pharmacy nomination is changed before the prescription has been downloaded.

If you have any questions please contact:

Arti Chauhan, Medicine Optimisation Pharmacist [arti.chauhan@nhs.net](mailto:arti.chauhan@nhs.net)

Jean Langham, Prescribing Support Technician [jean.langham@nhs.net](mailto:jean.langham@nhs.net)